

Andrea L. Tyrell

(775) 313.8950

ANDREATYRELL@GMAIL.COM

ANDREATYRELL.COM

RELEVANT WORK EXPERIENCE

RESIDENT SERVICES/CONCIERGE

The Austonian- Austin, TX

October 2023 to Present

- Acting as the point of reference for residents who need assistance and attend to their needs
- Assistance with on-site events including weddings and corporate meetings

BARISTA + BARTENDER

Thai Fresh- Austin, TX

March 2022 to February 2023

- Maintained a working knowledge of menu items and ingredients, prep time, inventory and promos
- Greeted and guided guests through restaurant experience, took orders, served and cleaned

SEASONAL SUMMER ASSOCIATE

Home Depot- Austin, TX

May 2020 to October 2020

- Provided customer service, including directing customers to products, answering questions about goods, and assisting in purchase decisions
- Performed stocking, organizing, and cleaning duties

CONCESSIONS + USHER

Violet Crown Cinema- Austin, TX

December 2018 to December 2019

- Lead guests through the cinema experience by providing concessions and customer service, issuing tickets and making coffee drinks

SEASONAL SALES ASSOCIATE

Patagonia- Reno, NV

June 2017 to January 2018

- Handled cash at the front cash wrap
- Served alcohol during company sponsored events

FREELANCE MARKETING CONSULTANT + WRITER

January 2016 to Present

EDUCATION

UNIVERSITY OF NEVADA, RENO

B.A. in Journalism, emphasis in Advertising

Minor: Spanish

VOLUNTEERING + COMMUNITY BUILDING

- City of Austin Pedestrian Advisory Council member (2023-2025 term)
- I ♥ cycling: Austin Social Cycling participant, Black History Bike Ride marshall/sweep, Austin Bicycle Meals, BBB_ATX leader
- Mentor, Con Mi Madre, 2020
- Legislative Volunteer Aide and Floor Speaker, PLAN and Nevada Coalition for Women's Equity, 2017 - 2018
- Event Speaker at People's Action RISE UP conference, April 2017

QUALIFICATIONS

- Excellent customer service record
- Strong communication and interpersonal skills
- Thrives in fast-paced environments
- Knowledgeable about espresso, wine and liquor
- Skilled with POS and MICROS systems
- TABC Certification and TX Food Handler